

# Facility Information regarding COVID-19 VIRUS

## <Facility Sanitization & Cleaning>

- Our facility is maintained by our [maintenance team](#) and professional cleaning company [JAN-PRO](#)
- Our [maintenance team](#) works everyday, all day cleaning and sanitizing the whole facility. They follow very detailed and specific schedule to clean and sanitize the whole play structure everyday. They are skilled staff in maintaining children's play structure, but they also take care of the whole facility.
- In Hide n Seek Winnipeg, whole facility is sanitized daily (including play area) with Manitoba Health approved Sanitizer Cleaner that is used in various food handling environment in Canada.
- We use professional cleaning company [JAN-PRO](#) to deep clean our facility 5 days a week. JAN-PRO has a very high standards in cleaning process, and they are scheduled to deep clean Hide n Seek after store closes. If you have more questions about JAN-PRO's cleaning process, please check out their website at <https://jan-pro.com/cleaning-process/>
- Due to COVID-19 Virus outbreak, we will be working very closely with JAN-PRO's cleaning system to maintain more sanitized facility for our customers. We will be starting a new disinfectant system EnviroShield® to sterilize the whole facility.

**EnviroShield®** uses an innovative application system that allows the cleaners to treat spaces that traditional commercial disinfectants typically can't reach. These include hard-to-reach areas, nooks and crannies, porous surfaces, and fibrous materials. Through proprietary misting technology, EnviroShield® envelops treated surfaces in a germ-neutralizing mist. This mist penetrates into materials and hard-to-reach areas where other disinfections systems struggle to neutralize germs.

For more information, please visit <https://jan-pro.com/commercial-disinfectant/>

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## <Hide n Seek Winnipeg Staff>

All our staff is trained to follow these protocols since virus outbreak.

- During work shift hours, staff is to wash hands regularly and often.
- If staff comes in physical contact with customers, they are to sanitize or wash their hands right away.
- Staff working closely with customers will be wearing gloves and limit the possibility physical contact.
- If staff is feeling sick or have symptoms of the virus, they are to let the management know right away, and will be off work until they have doctor's approval to work.
- If staff was traveling, or was away from town, they are to stay home for 2 weeks to self-monitor their symptoms for virus infection.
- Staff is asked to reconsider all their future travel plans and limit their social activities at home.

We've been taking precautions since January when outbreak happened in China Wuhan. All our staff is taking very seriously of this virus outbreak situation.

Please **DO NOT MAKE** any racist or rude comments towards our staff relating to the virus outbreak, or you will be asked to leave the facility.

Staff Training is scheduled March 16<sup>th</sup> Monday for all the staff to go over our safety and health protocols again.